



## **Customer Service Assistant Bedford depot**

Holdsworth Foods is one of the UK's largest independent foodservice distributors. We have a real passion for what we do and our business is built on the quality of service we provide.

An opportunity has arisen in our brand-new purpose-built distribution centre at Wilstead for dynamic and highly motivated person with excellent customer service and time management skills to join our business. Our customer service / telesales teams form an essential part of our business, ensuring customer orders are taken in an accurate, efficient and professional manner.

### The Role:

- Make and receive regular telephone calls with our well-established customer database
- Accurate input of orders
- Give advice on products and stock
- Create, maintain and grow customer relationships
- Gain a knowledge of customers' needs to achieve regular buying behaviour
- Identify new opportunities to achieve additional sales
- Liaise with field-based Account Managers and other internal teams
- Problem solving

### You:

- Work efficiently and effectively on your own initiative and with other team members
- Have a knowledge and interest in food and the hospitality industry
- Competent and accurate computer skills
- Friendly nature
- A can-do attitude and willing to go the extra mile

Experience in a similar role would be preferred but full training will be given.

This is a full-time role working Monday to Friday 9am to 5pm.

Applications or CV's for the above positions should be sent to [jobs@mih.lls.com](mailto:jobs@mih.lls.com)

Closing Date: Friday 28<sup>th</sup> January 2022  
[www.holdsworth-foods.co.uk](http://www.holdsworth-foods.co.uk)