



Customer Service Assistant Aveley depot

Holdsworth Foods is one of the UK's largest independent foodservice distributors. We have a real passion for what we do and our business is built on the quality of service we provide.

An opportunity has arisen for dynamic and highly motivated person with excellent customer service and time management skills to join our business. Our customer service / telesales teams form an essential part of our business, ensuring customer orders are taken in an accurate, efficient and professional manner.

The Role:

- Make and receive regular telephone calls with our well-established customer database
- Give advice on products and stock
- Create, maintain and grow customer relationships
- Gain a knowledge of customers' needs to achieve regular buying behaviour
- Accurate input of orders
- Identify new opportunities to achieve additional sales
- Liaise with field-based Account Managers and other internal teams
- Problem solving

You:

- Work efficiently and effectively on your own initiative and with other team members
- Have a knowledge and interest in food and the hospitality industry
- Competent and accurate computer skills
- Friendly nature
- A can-do attitude and willing to go the extra mile

Experience in a similar role would be preferred but full training will be given.

Full time role working Monday to Friday 10am to 5pm.

Applications or CV's for the above positions should be sent to jobs@mih.lls.com

Closing Date: Friday 28th January 2022

www.holdsworth-foods.co.uk